NetDimensions Enterprise Knowledge Platform

A powerful multilingual learning management system, the Enterprise Knowledge Platform (EKP) has been chosen by ING, Travelex, Delphi Automotive, FlightSafety, Chicago Police Department, Virgin Atlantic, Cathay Pacific, Hunter Douglas, Progress Software and other leading multinationals.

It is becoming more common for a Learning Management System (LMS) to be integrated into all aspects of the business rather than the more traditional LMS environment. An LMS is no longer used only to implement an organization’s learning development but also to measure and report on training delivery, ensure regulatory compliance, automate reporting and tracking, as well as deliver assessment and testing.

The NetDimensions Enterprise Knowledge Platform (EKP) LMS is quick to implement, reliable, robust and secure.

EKP gives managers and administrators unprecedented control over the learning, training and development process.

It loads, launches, tracks and manages AICC- and SCORM-compliant courses and supports bulk and individual user registration. With the most multi-language support than any other LMS on the market, EKP has the tools to manage training programs, compliance initiatives, performance appraisals, licensing and certification requirements, competencies and succession planning.

Organizations around the world have implemented EKP for:

- Web-Based / Online Training
- Content / Documentation Management
- Assessments & Regulatory Compliance
- Certification & Licensing Programs
- Human Resource Management
- eCommerce Management
- Extended Enterprise Training
- Franchise Management

Advantages of EKP:

**Quick To Implement**
With a difference of weeks instead of months and in some cases days, our learning management system can be deployed faster and with fewer implementation services.

**Rock-Solid Security**
EKP security is superior to most leading LMS’s where all transactions must pass through the Security Manager before being processed by backend business components. So it makes it possible to identify all requests by specific users of the system.

**Easy To Customize**
EKP is designed with change in mind, which reduces the risk, time and cost of fulfilling customization requirements. EKP’s component approach allows new releases to incorporate customized components, thus ensuring an upgrade path for customized systems.
Key Features of EKP

The Portal Toolkit
The Portal Toolkit is a development tool that enables users of EKP and their website developers to integrate EKP’s functionality into existing websites or portal sites.

This seamless integration is achieved through an Application Programming Interface (API), which pulls the necessary information from EKP and presents it in the desired format within the website or portal.

The API lets other systems like web sites or portals, but also ERP or HR systems exchange information with your EKP system, such as course catalogs, news articles and training history, as well as performing actions such as enrolling users, launching courses and conducting surveys and assessments, career development information, course catalogs, discussion forum feeds, news articles and training history. Through the API also actions such as enrolling users, launching courses and conducting surveys and assessments can be performed.

Mobile EKP
Mobile EKP (mEKP) is the end-user version of EKP, running independently from a flash drive. No installation or Internet connection required. mEKP boasts features including on-the-fly content encryption, downloading of tagged content and two-way synchronization to download FULL training history, including courses unavailable offline.

Flexible and Configurable UI
EKP’s user interface provide drop-down menus, which make it very easy for users to navigate the site.

Course listings provide all the necessary information about the courses, including graphical course status bars for each enrolled course, and exam status icons for courses that include exams or course evaluations.

Launching a course is always just one click away.

Smartphone Optimized UI
EKP’s mobile UI enables users with smartphones to gain access to the overview of their courses, records, and search for learning items. When navigating to the EKP website using smartphones, users will automatically be directed to the new optimized login page for smartphones. Once logged in, users will be able to view details of their enrolled course listings, records of transcripts, and perform catalog search. From the list of enrolled courses, users can choose to launch the course, find out more information relating to the course and view their transcripts.
Dashboard views give administrators and managers an overview of the progress of training, assessments or compliance programs and quickly identify deficiencies through graphical reports.

Catalog Explorer
The Catalog Explorer allows maximized flexibility and sophistication in organizing and managing extensive content, simplifying searching and navigation, as well as facilitating a hierarchical tree-orientated structuring of content.

Learning Path
The Learning Path display functionality presents a graphical layout of a user’s training plans, courses and objects. It enables users to easily see items that have been completed, in process or need action.

User Groups
User Groups enable arbitrary groups of users, possibly spanning different organizations, to be set-up in EKP. This feature saves an administrator a lot of time by being able to create user groups and then use those groups to enroll users by group or for auto enrollment.

Quick Polls
Quick Polls allow a survey to be attached to a news article, delivered through the home page. The poll result is displayed graphically to users who have answered the survey. It makes for a quick and easy way for administrators and managers to gather information about certain topics.

Plug-ins for 3rd Party Content Platforms
EKP plug-ins enable clients to display content from EKP -- including the latest courses, enrollments, news, training plan and certifications -- on platforms such as:

- Google apps (via gadgets in iGoogle, Gmail, Google calendar),
- Wordpress sites (via widgets/plug-ins)
- MS SharePoint
- Confluence Wiki (via plug-ins/macros)
Assessment Engine
EKP’s Assessment Engine is a robust, sophisticated exam authoring and delivery environment. Originally developed to meet the demanding requirements of highly regulated industries, the exam engine enables exams to be treated and delivered as learning objects in EKP.

JavaScript SCORM API Adapter
Allows SCORM courses to run without a Java Runtime Environment (JRE) installed, making it possible to run courses on iPhones and iPads, as well as Android and Blackberry devices. This API Adapter removes the need to have Java installed on learner’s computers and saves administrative and learner time.

Class Schedule Planning User Interface
When adding or updating details for a sub-session, the enhanced interface allow easier planning for facility, instructor or resource availability. This is a great time-saving function that allows instructors to schedule classrooms, resources (whiteboards), and rooms within a single window.

Enhanced Confluence Wiki Integration
Users can create Confluence Wiki spaces for new courses from within EKP and grant user permissions for the appropriate space when they enroll in a course, as well as revoke permissions when they withdraw. This addition makes it easier for learners to get to the relevant wiki spaces for courses and additional materials instead of logging into Confluence separately.

Approval Delegation
Managers and administrators may now delegate approval authority to other users for a specified period of time. This works for both internal and external approvals, allowing another person to be delegated to approve users other than those that report to them and streamlines the approval process where normally there is just a single approver.

These are only some of the powerful features of EKP designed to help you achieve cost savings, educate extended enterprise value chains (supplier, partner and consumer), improve workforce productivity and maintain staff and agent compliance with various regulatory requirements.
EKP Features

COURSE HANDLING
- Support for latest IMS Content Packaging standards and IEEE Learning Object Metadata allows an even greater range of courseware (and associated catalog info) to be imported
- SCORM/AICC “interactions” can be captured and reported on, allowing reports on individual question responses within a course
- SCORM 1.2 Certified and AICC compliant
- SCORM 2004 Certified
- Bulk loader for AICC courseware
- All learning types supported
- Support for SkillSoft’s Open Learning Services Architecture allows automatic synchronization with SkillSoft’s online course catalogs
- Knowledge Centers
- Create SCORM courses from existing content (Courseware Manager)
- Curriculum path & learning program support
- Support for AICC PENS standard enables one-click publishing of courseware from compliant authoring tools and LCMSs
- IMS QTI – test pool import facility

FEATURES FOR GENERAL USERS
- New User Interface including tabbed browsing, improved search, sortable tables and simplified calendar
- User can select the interface language & look-and-feel
- Catalog browsing & online enrollment
- Online transcript review
- Targeted news articles delivered to personal home pages, blogs, portals etc.
- Online personal training plan review
- User-selected time zones
- Integrated mailbox
- Upload, share & manage files
- iCalendar support allows session details to be added to calendar applications (e.g. Outlook) with one click
- End users can print certificates for licenses & certifications
- Live chat & discussion forums
- Personal and course calendars
- Skills assessment & certification programs
- Tests and advanced test navigation options
- Graphical Learning Path layout
- User Groups
- Catalog browsing without logging into the system

FEATURES FOR MANAGERS & TRAINERS
- Review & update learners transcripts & training plans online
- Compose bulletins & send them to individuals & groups via home page
- Run standard reports as well as custom reports (Report Wizard)
- Class Resource Editor (Training centers, resources, Bookings, Instructor qualifications, Holiday planning)
- Create tests, surveys & evaluations, print (PDF) exams
- Create skills assessment & certifications programs
- Schedule reports for future execution (possibly recurring) and deliver reports automatically via e-mail
- Record and view user performance appraisals
- Certificate ID tracking
- CSV data loader for competencies means competency libraries can be easily imported
- Manage competencies & job profiles
- On The Job Training Type
- Comprehensive Appraisal Environment
- Graphic Resource Planning interface
- Create and define customized user roles
- Highly configurable (to suit each learning environment)
- Auto-enroll and auto-assign courses to individuals/groups
- Multi-currency cost accounting
- Automatic user-loading & self-registration options
- E-Commerce handling (additional payment gateway charges may apply)
- Any module can be automatically marked “completed” when an online assessment is passed—easing administration of classroom-based courses
- Enrollment Policy Editor to customize multi-step enrollment procedures
- Template Editor for creating & managing system generated messages
- Add an unlimited number of user attributes
- Version Control of courses and Learning Objects
- Give Learners Partial Course Credit
- Award Certificates Multiple Times
- Session Reschedule
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FEATURES FOR MOBILE LEARNERS
- mEKP Portable
- mEKP Live - Smartphone Optimized UI

FEATURES FOR WEB DEVELOPERS
- Plug-ins for 3rd Party Content Platforms
- Flexible and Configurable User Interface
- Windows Single Sign On, LDAP and Integrated Active Directory connectors
- Built-in, standards-based connector to PeopleSoft, SAP and Oracle Business Suite systems
- HTTP Single Sign On Interface
- Fully customizable, using the optional Customization Tool Kit (requires additional license)
- Can be custom integrated with HR, ERP, CRM & other enterprise systems
- Support for multiple, distributed content servers
- Support for clustering & warm failover solutions
**System Requirements and Specifications**

**CLIENT (ALL USERS AND ADMINISTRATORS)**

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<thead>
<tr>
<th>HARDWARE / SOFTWARE</th>
<th>Any computer running Internet Explorer 6.0 or above, as well as Firefox, Safari 2.0 or above and Google Chrome.</th>
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**SERVER**

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<tr>
<th>OPERATING SYSTEM</th>
<th>EKP is 100% Java-based and runs on any system with Java Virtual Machine 1.5: Windows 2003, 2000, Solaris 7 or above, HP/UX 11 or above, Red Hat Linux Version 6.1 or above and Mac OS X (all versions).</th>
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<tbody>
<tr>
<td>AVAILABLE DISK SPACE</td>
<td>EKP requires a minimum of 350MB of disk space. Database and course files may require additional disk space and is dependent on the number of active users on the system.</td>
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<tr>
<td>DATABASE</td>
<td>EKP ships SQL Server 2005. All versions may be configured to use Oracle 9i/10g/11g or Microsoft SQL Server 2000/2005/2008.</td>
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<tr>
<td>WEB &amp; APPLICATION SERVER</td>
<td>EKP is bundled with, and will install configured for Apache/Tomcat. EKP will also run on IIS with JRun, WebLogic, WebSphere, EAServer or any other servlet engine that supports servlet specification 2.4 or above.</td>
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- EKP runs on server with multiple CPUs, including SMP Unix systems.
- EKP also supports multiple physical systems in clustered, load balanced configurations.
- EKP is available as behind-the-firewall installation as well as a managed service and SaaS.

**Supported Languages**

EKP is currently available in:

- English (US)
- English (UK)
- English (Canadian)
- Arabic
- Bulgarian
- Portuguese
- Chinese (Simplified)
- Chinese (Traditional - Hong Kong)
- Chinese (Traditional - Taiwan)
- Czech
- Dutch
- Filipino
- French
- German
- Greek
- Hebrew
- Hungarian
- Indonesian (Bahasa)
- Italian
- Japanese
- Korean
- Malay (Bahasa)
- Polish
- Romanian
- Russian
- Slovak
- Spanish
- Thai
- Turkish
- Vietnamese

Contact us today to learn more about how NetDimensions’ enterprise solutions can help manage your organization’s performance, knowledge and learning initiatives.